



REPLY TO  
ATTENTION OF

**DEPARTMENT OF THE ARMY  
HEADQUARTERS, MCAT-IG  
9275 DOERR ROAD  
FORT BELVOIR, VIRGINIA 22060**

MCAT-IG

NRMC Policy Memo 13-53  
20 June 2013

**MEMORANDUM FOR SEE DISTRIBUTION**

**SUBJECT: Right of Soldiers to Present Complaints to or Request Assistance from the Inspector General – Policy Memorandum # 10-06**

1. All Soldiers have the right to present complaints, grievances, or requests for assistance to the Inspector General (IG). These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.

2. Before visiting the IG, consider whether the chain of command can address these concerns in a more prompt manner. Remember to obtain permission to be absent from duty if wanting to visit the IG during duty hours. Soldiers are not required to tell anyone why they want to speak to an IG.

3. Military personnel may visit or call the local IG at using the information below:

Name: NRMC Inspector General Office

Office Hours: 0830-1530 Monday – Wednesday and Friday  
1300-1530 Thursdays only

Location: Building 1221, Room 1600

Address: 9275 Doerr Road, Building 1221, Fort Belvoir, VA 22060

Telephone: (571) 231-5395 DSN 289

Fax: 866-285-7716

Email: [usarmy.belvoir.medcom-nrmc.list.ig1@mail.mil](mailto:usarmy.belvoir.medcom-nrmc.list.ig1@mail.mil)

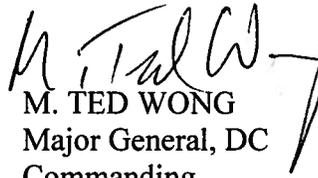
4. If Soldiers believe that their local IG's response to their concerns is not fair, complete, or in accordance with law or regulation, or if they believe that contacting their local IG may jeopardize their interests, they may write to the MEDCOM IG at: Commander, U.S. Medical Command, ATTN: MCIG, 2050 Worth Road, Fort Sam Houston, TX 78234-6000; or call the Department of the Army Inspector General (DAIG) Hotline at 1-800-752-9747; or the Department of Defense Inspector General (DODIG) Hotline at 1-800-424-9098.

5. Department of the Army personnel are prohibited from taking any action that restricts a Soldier from filing a complaint, seeking assistance or cooperating with the IG or a Member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against the Soldier for filing a complaint, seeking assistance or cooperating with the IG, Member of Congress, or any agency established to receive such complaints. However, if Soldiers lie or knowingly make false accusations to the IG, they will be subject to disciplinary action.

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6. In accordance with Army Regulation 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the IG for help, make a complaint, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

  
M. TED WONG  
Major General, DC  
Commanding

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